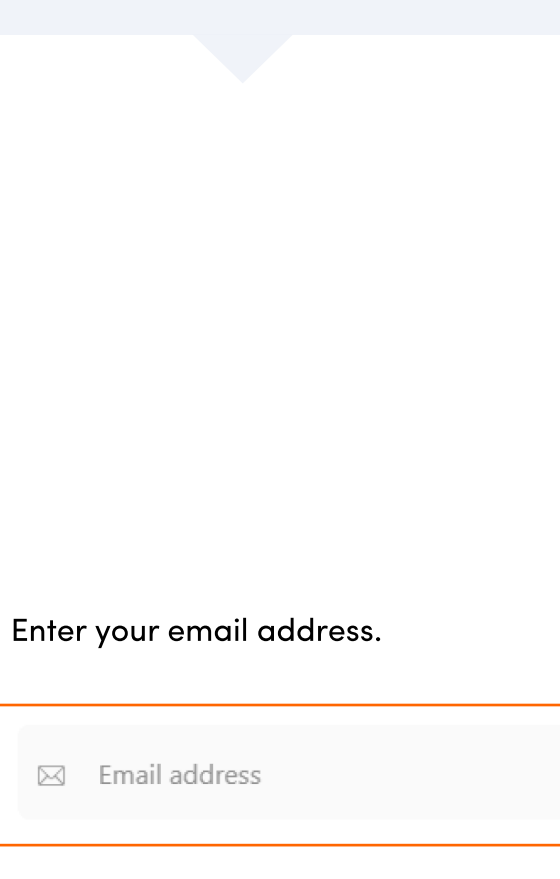


01

Account creation

To use the Trustin platform first launch the URL (www.trustin.ae) on any web browser connected with the internet. After launching the URL, the user will be redirected to the platform landing screen. Click on the create now button "if you are a new user" or click on the login button "if you are an existing customer".

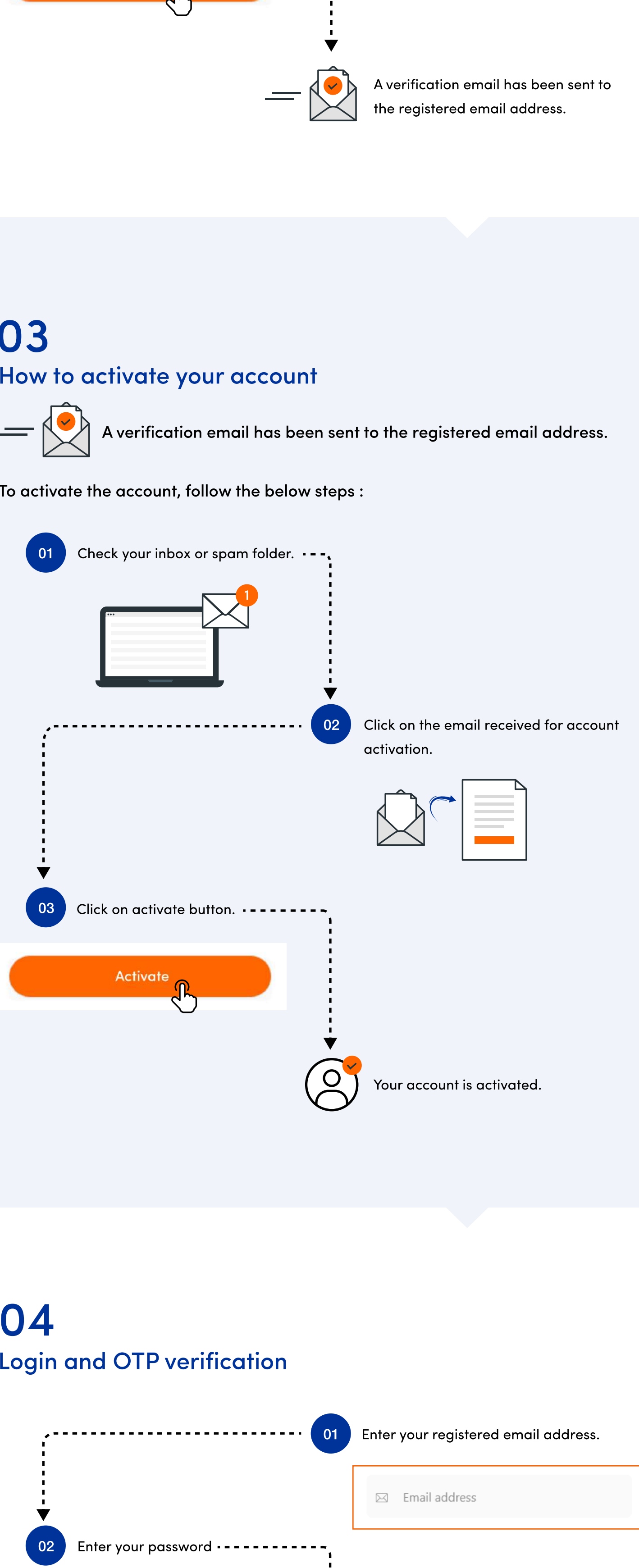
Web app link : [Click here](#)



02

How to create an account

To create an account, follow the below steps :

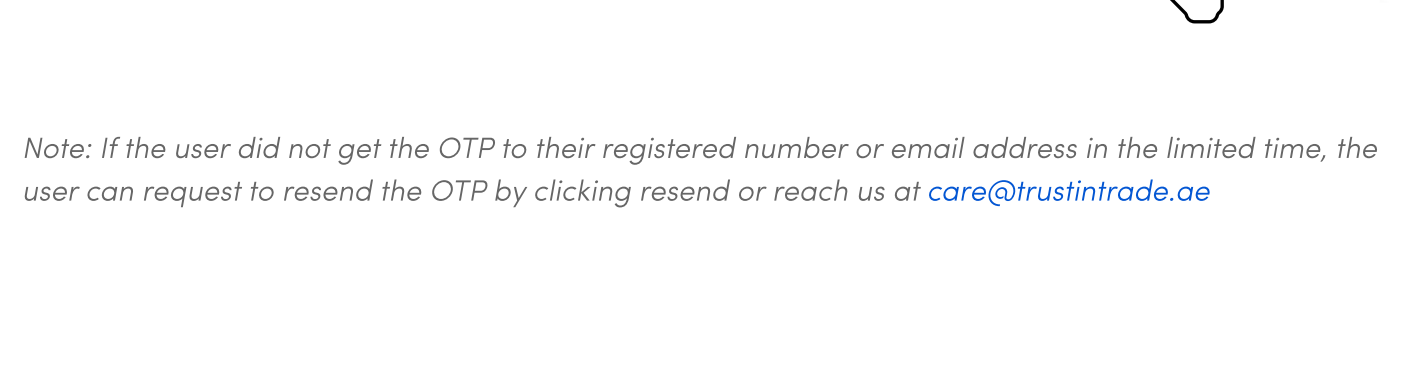


03

How to activate your account

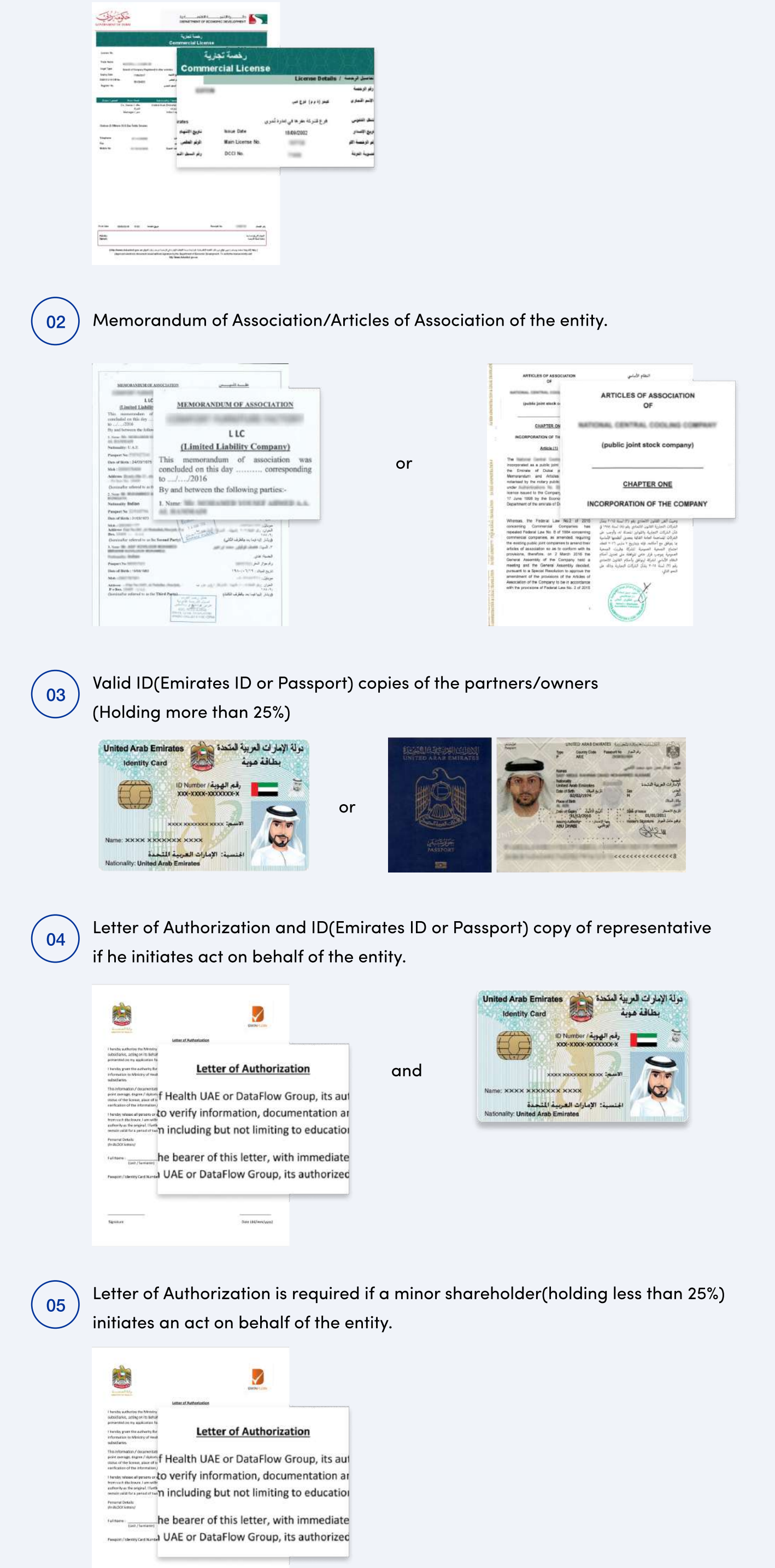
A verification email has been sent to the registered email address.

To activate the account, follow the below steps :



04

Login and OTP verification



Note: If the user did not get the OTP to their registered number or email address in the limited time, the user can request to resend the OTP by clicking resend or reach us at care@trustintrade.ae

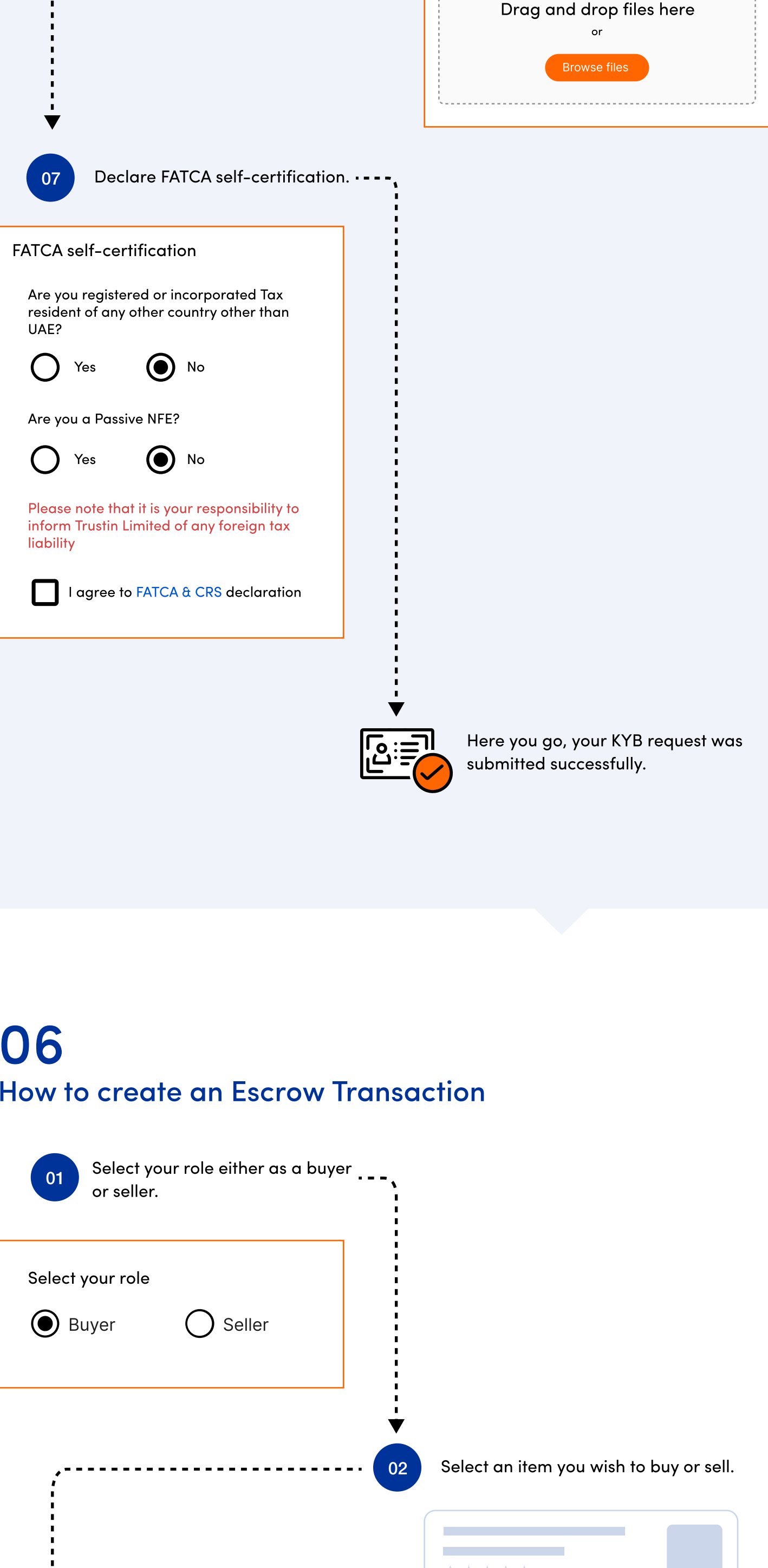
05

How to do eKYB (Company)

Document(s) required.

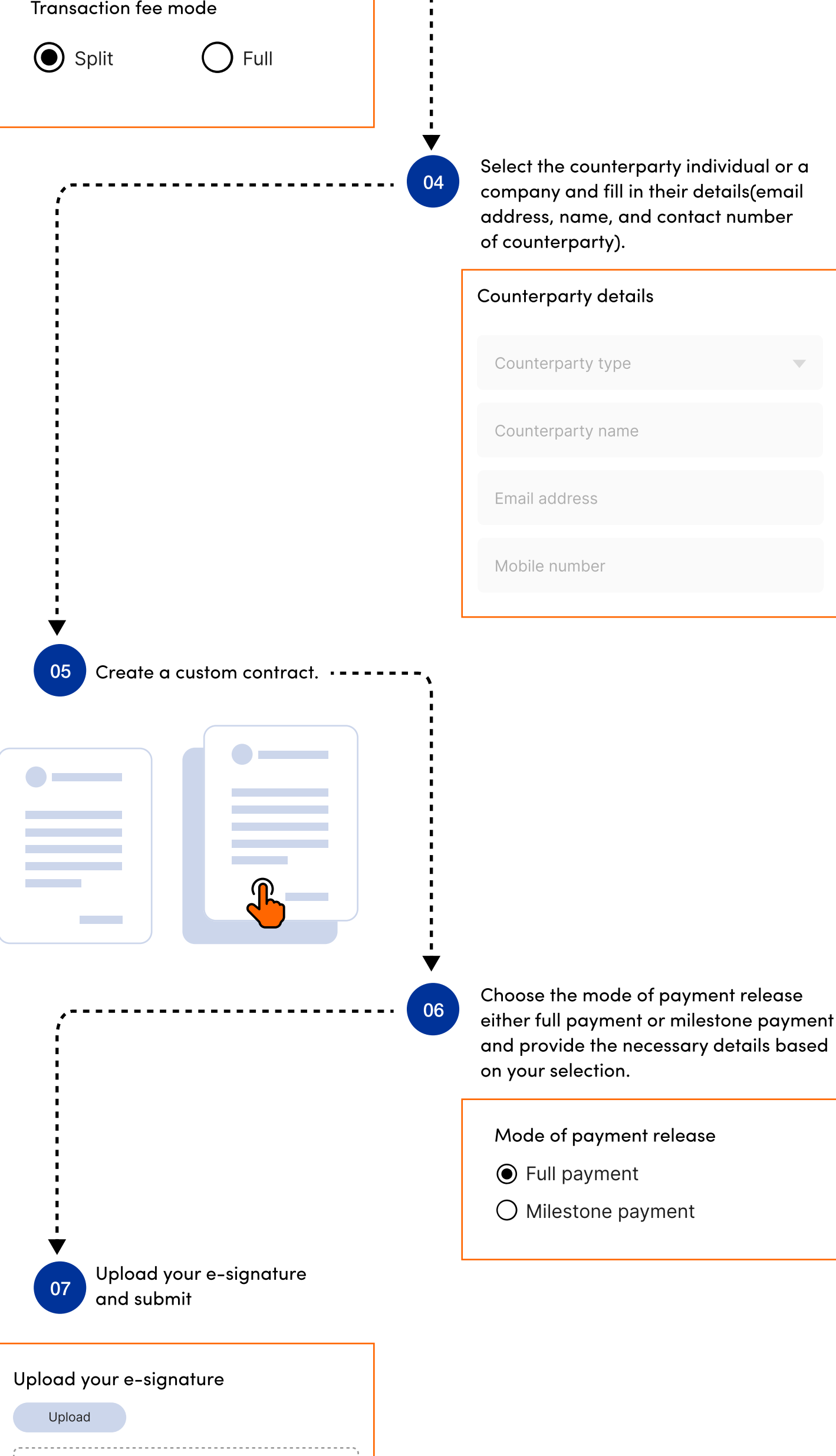
- 01 Certificate of Incorporation/Valid Trade license/Company Registration details of the entity.
 - Trade License Document
- 02 Memorandum of Association/Articles of Association of the entity.
 - Memorandum of Association Document
 - Articles of Association Document
- 03 Valid ID(Emirates ID or Passport) copies of the partners/owners (Holding more than 25%)
 - Emirates ID Document
 - Passport Document
- 04 Letter of Authorization and ID(Emirates ID or Passport) copy of representative if he initiates act on behalf of the entity.
 - Letter of Authorization Document
 - Emirates ID Document
- 05 Letter of Authorization is required if a minor shareholder(holding less than 25%) initiates an act on behalf of the entity.
 - Letter of Authorization Document
- 06 Source of Fund document
 - Source of Fund Document

To register as a corporate/ entity customer :



06

How to create an Escrow Transaction



On accepting the escrow agreement by the counterparty. A valid contract and an escrow IBAN will be created

07

Escrow Transaction document(s) requirements:

- 01 Required documents
 - Submit all documents listed on Trustin's platform (e.g., invoices), along with any additional documents requested by the counterparty that are relevant to the transaction.
- 02 Compliance documents
 - Provide any documents requested by Trustin for compliance or anti-money laundering (AML) purposes.